NOESIS Help Desk System

Quick guide: Completing an eForm



Introduction

This quick guide provides a one page reference to users of the NOESIS system on how complete an electronic form. This guide is intended to be a high level quick reference rather than an exhaustive explanation of how the system works.

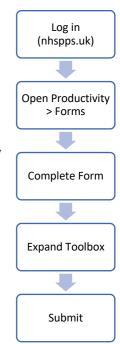
Electronic Forms (eForms) have been developed to digitise and automate various processes. When you access the My Forms page, a list of forms you have access to is presented along with a button to complete the form. Once submitted, the form response will follow a series of predefined workflow steps including approvals before being processed. As the responder, you will be notified by email as your response proceeds, and can check and interact with the form at any time in the process.

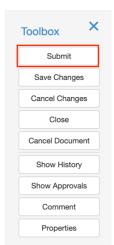
Steps

- 1. Log in to NOESIS at https://nhspps.uk using your username and password
- 2. At the top of the screen, select Productivity > Forms
- 3. Select the form you would like to complete
- 4. Complete all the relevant sections and questions, note questions with a red asterix require a response
- Some questions and sections have some inline help which can be viewedby clicking on the blue question mark icon
- 6. You can save a partially completed form and return later by clicking on the Toolbox on the left and clicking Save Changes
- 7. Once you have completed all relevant questions, open the toolbox on the right and click Submit
- You will receive a notification with a link to track your response, or can access your response through the My Forms page.

The toolbox contains several functions to help you manage your response:

Function	Description
Save Changes	Will save your response without validating the content for later submission. You can return to your draft response through the My Forms page (click on the responses button)
Cancel Changes	Will revert to the form state since the last save
Close	Closes the page without saving progress
Cancel Document	Changes the status of the document to cancelled. Any existing workflow steps will also be withdrawn.
Approve	Available to the current approver. Clicking this will open a box to enter a comment before approving the workflow step.
Reject	Available to the current approver. Clicking will open a box to enter a comment before rejecting the response. The responder will be notified and can change the form and resubmit if appropriate.
Forward	Available to the current approver. Clicking will allow the approver to select a colleague to forward the approval request to in order to approve on your behalf.
Not For Me	Available to the current approver. To be used when documents are sent to you in error. Clicking this will notify the form owner of a problem which they will fixandroute to the correct person.
Show History	Clicking this will display a list of all changes and actions taken against the form. This also includes any comments that have been added.
Show Approvals	This will display a visual representation of any previous and current approval steps. Green steps are complete, Red steps have failed and Amber steps are current. Each steps include the status, outcome and details of colleagues assigned.
Comment	Available to all users, enables you to add a comment to the history. Current approvers and responders will be notified of new comments added
Properties	Provides a summary ofk ey properties such as date entered and responder.





Getting Help

If you experience any problems, you can log a call with the PPS help desk either online at http://nhspps.uk or by calling 020 3322 1935.

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